

# The NC Eye Bank EMS Referral Policy

## Policy:

EMS will refer all appropriate field deaths to The North Carolina Eye Bank, using established criteria, in a timely and consistent manner.

## Purpose:

- Enable the North Carolina Eye Bank to offer donation opportunities to families.
- Ensure the notification of The North Carolina Eye Bank for facilitating donation options.
- Honor donation wishes of registered donors at the time of death.

## Procedure:

- EMS will call The North Carolina Eye Bank.
- EMS will use following criteria:
  1. Ages 2-75.
  2. Last Seen Alive Time <6 hours.
  3. No John/Jane Does. (unless pending investigation)
- Essential information that should be provided to The North Carolina Eye Bank is as follows:
  1. Caller name and title
  2. Patient demographics
  3. Last seen alive date and time/time of death
  4. Circumstances of death
  5. Next of kin name and contact information
  6. Where the body is going (ex: funeral home, hospital, M.E.)
- The North Carolina Eye Bank is responsible for approaching families about donation when appropriate.



**The North Carolina**  
**EYE BANK**

24 hour Referral Hotline: 1-800-552-9956